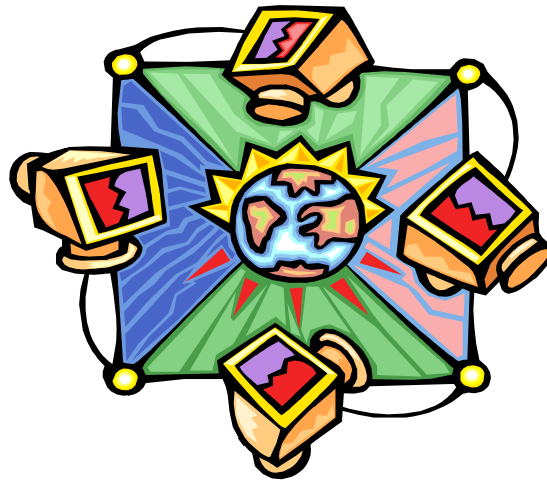


# INFORMATION TECHNOLOGY DEPARTMENT

Function & Organization Chart - FY 2010-2011



## MISSION STATEMENT:

Provide information technology consulting, systems development, ALCOLINK Financials/HRMS, internet and intranet, data center services, application support, and network services to county departments and agencies.

Budget Unit #	Budgeted Positions
380100	151.0
210100	1.00
Total	152

# INFORMATION TECHNOLOGY DEPARTMENT (Org. 380100)

➤ Provide information technology consulting, system development, ALCOLINK Financials/HRMS, internet & intranet, data center services, application support, and network services to county departments and agencies

## 1.0 - DIRECTOR, INFORMATION TECHNOLOGY

**ADMINISTRATIVE SERVICES**

**1 - Administrative Services Officer**

- Provide administrative, personnel, staff and contractor recruiting, human resources/ affirmative action, financial, budget, billing, and clerical support

1 - Financial Services Specialist II  
1 - Secretary I  
1 - Supply Clerk II  
1 - Accountant  
1 - Payroll Records Clerk  
1 - Clerk II

1 - Secretary I

## SYSTEMS & PROGRAMMING DIVISION

### 1 - Assistant Director, ITD

## INFRASTRUCTURE & OPERATIONS

### 1 - Chief Technology Officer

**SYSTEMS & PROGRAMMING**

- Develop client/server business solutions, design data warehouse architecture and decision support reporting capabilities, and develop enterprise server solutions
- Provide system and programming services for the design, development, and programming of new applications, enhancements to existing systems, program modifications, and maintenance
- Provide worldwide electronic mail, internet web page creation, and County intranet applications development

7 - Information Technology Manager  
29 - Senior Systems Analyst  
25 - Systems Analyst  
17 - Programmer Analyst  
3 - Programmer I/I  
2 - Information Technology Specialist I-IV

**Database Administration**

**Technical Services**

**Middleware**

**Infrastructure Services**

- Provide software technical support.
- Provide countywide network design, installation and support
- Management of centralized PC LAN servers
- Technical administration of centralized county services
- Provide office systems, information center, personal computer services

1 - Infrastructure Services Manager  
1 - Information Technology Manager  
12 - Infrastructure Services Engineer  
4 - Sr. Software Analyst  
2 - Senior Systems Analyst  
11 - Sr. Software Analyst  
1 - Software Analyst Trainee/I  
1 - Information Technology Spec I  
1 - Network Support Technician II  
1 - Network Services Analyst I  
1 - Network Services Analyst II  
5 - Technical Support Analyst

### 1 - Deputy Director, Infrastructure Services & Operations

**Data Center**

- Provide data center operations, teleprocessing network support, production support, help desk, and equipment maintenance services
- Provide change control and problem management
- Provide long range equipment planning, RFP process, equipment alternative evaluation and acquisition

1 - Mgr. Computer Operation  
5 - Computer Operations Supervisor  
4 - Operations Assistant Supervisor  
1 - Information Technology Specialist I-IV  
8 - Technical Support Specialist I/II  
1 - Specialist Clerk I

**BUDGET UNIT 210100 (CORPUS)**

- Provide Courts liaison

1 - Staff Services Assistant